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I am a Scientific and Technical Communication major with an emphasis in business communication and a minor in media production from Michigan Technological University. The courses I took within the STC program, as well as my experience outside the classroom have given me the skills necessary to be a successful technical communicator.

My competence in decision making, content creation, and project management have been demonstrated in my experiences in the corporate, extracurricular, and classroom setting. My past internships at Michigan Scientific Corporation exposed me to the importance of effective communication. I have worked on design, formatting, style, illustrations, and copy for user manuals. That, combined with experience creating descriptions and feature lists for products has allowed me to work with engineers to create clear and customer friendly content. I have also collaborated with engineering interns to create graphic user interfaces. I have experience doing research to learn what a product does and translating that information in a way that appeals to customers. I work with engineers to communicate complex concepts in a way that makes sense to the user.

Before I started to pursue technical writing, I wanted to be an engineer. I am well versed in 3D modeling and CAD, using them in both classroom and professional settings. After familiarizing myself with those, I earned a certification in CNC machining, which required programming, set up, operating mills, and troubleshooting. Having interned at two companies specializing in engineering and manufacturing, I have a good idea of what kind of an audience engineers can be and what the process often looks like.

As someone who has had experience working directly with engineers and the people who communicate with them, I feel I will be valuable in helping to create the best experience for users. In order to deliver a great user experience, effective communication bridges the gap between a product and the people who use it.